



Patient Safety Pearl #2:

“Ticket to Ride”

This patient safety pearl comes from Salem Hospital. Drawing on a good idea shared by an [Arizona] hospital, Salem has developed a “Ticket to Ride.” Intended to provide immediate critical patient safety information to accompany patients leaving the unit for any reason, the registered nurse caring for the patient can complete the document quickly. It helps assure that the transporters and providers unfamiliar with the patient will have important information readily available should problems arise or the patient be away from the unit longer than expected. The document identifies allergies, fall risk, and any special needs such as impaired senses, O₂, and positioning needs.



Ticket to Ride

(Check Boxes / Fill in Blanks – See Instructions on Reverse Side)



Date: _____ Time: _____ Destination: _____

Allergies	<input type="checkbox"/> NKA	<input type="checkbox"/> Yes - See Band
------------------	------------------------------	---

Fall Risk	<input type="checkbox"/> N/A	<input type="checkbox"/> Assistance Needed	<input type="checkbox"/> Close Observation
------------------	------------------------------	--	--

Special Needs	<input type="checkbox"/> N/A	<input type="checkbox"/> Confused / Dementia	<input type="checkbox"/> Other _____
		<input type="checkbox"/> SNI	<input type="checkbox"/> Language _____

Hearing	<input type="checkbox"/> N/A	<input type="checkbox"/> Hearing Aid	<input type="checkbox"/> Rt	<input type="checkbox"/> Lt
----------------	------------------------------	--------------------------------------	-----------------------------	-----------------------------

Vision	<input type="checkbox"/> N/A	<input type="checkbox"/> Glasses	<input type="checkbox"/> Contacts	<input type="checkbox"/> Blind
---------------	------------------------------	----------------------------------	-----------------------------------	--------------------------------

Isolation	<input type="checkbox"/> No	<input type="checkbox"/> Yes	If Yes, Reason: _____
------------------	-----------------------------	------------------------------	-----------------------

Oxygen Needs	<input type="checkbox"/> None	<input type="checkbox"/> Continuous O ₂ @ _____	SaO ₂ Target _____		
Via:	<input type="checkbox"/> Nasal Cannula	<input type="checkbox"/> Mask	<input type="checkbox"/> Ambu Bag	<input type="checkbox"/> E T-Tube	<input type="checkbox"/> Trach
	<input type="checkbox"/> Suction catheter kit with saline sent	<input type="checkbox"/> Chest Tube	Suction	<input type="checkbox"/> Yes	<input type="checkbox"/> No

Position	<input type="checkbox"/> Supine	<input type="checkbox"/> Seated	HOB at:	<input type="checkbox"/> 30 deg	<input type="checkbox"/> 45 deg	<input type="checkbox"/> 90 deg	<input type="checkbox"/> Other _____
-----------------	---------------------------------	---------------------------------	---------	---------------------------------	---------------------------------	---------------------------------	--------------------------------------

Pain / Behavior Management	<input type="checkbox"/> None	Last pain med _____ @ _____
		Last sedation _____ @ _____

Monitoring	<input type="checkbox"/> SaO ₂	<input type="checkbox"/> Cardiac rhythm	<input type="checkbox"/> BP	<input type="checkbox"/> IV Pump(s)	Rate @ _____	Other _____
-------------------	---	---	-----------------------------	-------------------------------------	--------------	-------------

Unit RN _____ **Cell #** _____ **Unit #** _____

Transporter _____

RETURN TRIP: Status Unchanged Changes in Status (Explain / Actions)

Recorder (Print Name) _____

Oxygen Resumed Cardiac Monitor Resumed Unit Staff Notified

Transporter (Print Name) _____

PATIENT LABEL



Instructions for Completing the Document.

Ticket to Ride

The purpose of this document is to communicate the main safety points during transportation of patients between departments. Maximize safety by using these details for all patients leaving the unit for diagnostic testing or surgery.

1. The Unit Clerk places the Ticket to Ride on the inside cover of the chart at the time the physician order is taken off. Secure the Ticket with a rubber band, yet protect the patient's privacy by placing the ticket on the inside cover
2. The nurse receives confirmation of the test on the chart/copy of physician orders. It is wise and advised to begin filling out this form as soon as possible.
3. The nurse identifies the patient, their MR#, the date, time (if known) and destination for the test. If the time is unknown the transporter records details when the patient is picked up from the nursing unit.
4. The nurse checks for allergies.
5. The nurse checks or lists special needs.
6. The nurse identifies oxygen needs.
7. The nurse checks the optimal position for patient safety.
8. The nurse records last medications used for pain or behavior.
9. The nurse identifies physician ordered monitoring devices.
10. The nurse prints on signature line and leaves phone number of cell or unit.
11. Transporter prints name in designated area.
12. Diagnostic crew records status as unchanged or changed, note actions taken and print name when change observed.
13. Transporter checks appropriate boxes and prints name to confirm completion of trip.
14. The nurse / Unit Clerk places document in the Patient Care Notes section of the chart.

Note:
*To obtain the "Ticket to Ride" document
in Word format
please contact Leslie Ray at 503-224-9227
OR leslie.ray@oregonpatientsafety.org*