

UCSF Health COVID-19 Ambulatory **Adult** Remote Triage

Subject to modification - Refer to UCSF Infection Control Website for version updates

Owners: Susan Smith, MD & Bryn Boslett, MD

Guidelines cannot replace personalized evaluation and management decisions based on individual patient factors

Target audience: **Adult** Primary and Speciality Clinical Staff & Providers

UCSF Health
V.19
5.7.2020

KEY INFORMATION

COVID Hotline (415-514-7328)

Hours of Operation: Monday-Friday: 8am-5pm;
Saturday-Sunday: 8-2pm

VACC

Hours of Operation: Monday-Friday 8am-5pm;
Sat 12pm-4pm; Sun closed

Provider Only Central Scheduling Line

1. Providers requesting RSC appts should use the smartphrase **covidadultremotetriage** for their patients & must put in a referral in Apex

2. For urgent RSC/VACC scheduling needs feel free to call 415-514-2850 with scheduling questions (RSC appts still require a referral even when calling)

Hours of operation: Monday-Friday 8am-7pm; Saturday-Sunday 8am-6pm

Mobile Testing (Laurel Heights)

Monday-Sunday 9am-5pm

Adult Respiratory Screening Clinics (RSCs)

****Backline #s listed below are only for non-RSC clinics sending patients screening positive for COVID symptoms directly to RSCs for walk-ins with the "Clinic to RSC Passport."**

-Mount Zion RSC;

Backline: 415-885-3549

Hours of operation: Sunday-Friday 8-12 & 12:30-5pm

1600 Divisadero Ave, 2nd Floor of the Cancer Center San Francisco, CA 94115

-Parnassus RSC;

Backline: 415-353-2138

Hours of operation: Monday-Saturday 8am-6pm

****NOTE NEW LOCATION**** - 400 Parnassus B1 plaza level

Suite A094 San Francisco, CA 94143

Directions to the Parnassus RSC:

-From the parking garage- use the G elevators to go to B1-

plaza level.

Enter the clinic through the sliding glass doors towards the

Arthritis and Rheumatology clinic.

At the end of the hallway turn right and check in at the front

desk with the front desk clerk.

-From street level- walk to through breezeway and take G

elevators down to B1 OR walk past breeze way down the long

flight of brick stairs and enter through the glass door, past

sliding door and make a right to the RSC clinic.

-Mission Bay RSC;

Backline: 415-514-4085

Hours of operation: Monday-Friday 8-12:30 & 1-5pm; closed

at lunch

1825 4th street, 4th floor, Gateway Medical Building San

Francisco, CA 94158

