

How To Create A Culture of Safety for Your Physician Office Practice

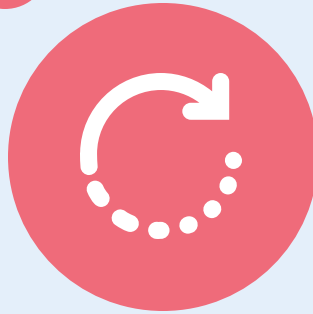
1



Setting Goals

Start by thinking closely about a past situation that has occurred around safety and what could have been done better. Use this to derive a goal or set of goals for your practice.

2



Breaking the Cycle of Fear in Reporting

Develop a non-punitive reporting environment in your practice. Focus should be on the systems that failed during an incident rather than blaming an individual who made a mistake.

3



Employee Training

Monthly meetings, educational newsletters, emails, and daily huddles can establish touch points for your staff to refresh themselves on your practice's policies.

4



Measuring Your Results

Most organizations pursuing a culture of safety start by surveying their employees. These surveys create a benchmark you can then use to track your progress.